



<JAMES DOE>  
< 123 MAIN ST>  
< ANYTOWN, IA 12345>

Dear Dr. <Doe>,

WellCare recognizes your time is often an elusive commodity. WellCare also understands that you are in a unique position to interact with our members and enhance their health care. **For this reason, WellCare is providing you a list of members with a gap in pharmacy-related CMS Star Ratings.**

The pharmacy star ratings include:

- **Non - Adherence to medications**, which is defined as taking chronic medications less than 80% of the time. This is broken into three separate classes:
  - **Diabetes oral medications** (Biguanides, sulfonylureas, TZD, DPP-IV Inhibitors)
  - **Hypertension medications** (ACE inhibitors, ARBs, Direct Renin Inhibitors)
  - **Cholesterol Medications** (Statins only)
- **Diabetic patients not on an ACE, ARB, or Direct Renin Inhibitor**
- **High-Risk Medications (Defined by CMS High Risk Medication List)**
  - Examples include:
    - Zolpidem, Zaleplon (more than 90 days)
    - Glyburide
    - Carisoprodol, Cyclobenzaprine
    - Nifedipine (immediate release)
    - Hydroxyzine
    - Amitriptyline

WellCare Health Plans, Inc. is eager to expand its partnership with you to better serve WellCare members, and we appreciate your cooperation in reviewing and considering this information.

Thank you,

WellCare Health Plans, Inc.  
Pharmacy Dept.

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Report prepared for: **Dr. Doe**

<b>Member First Name</b>	<b>Member Last Name</b>	<b>Member Date of Birth</b>	<b>Non-adherence with Diabetes Medications</b>	<b>Non-adherence with ACE/ARBs</b>	<b>Non-adherence with Cholesterol Medications</b>	<b>Diabetic patient NOT on an ACE/ARB</b>	<b>Use of High Risk Medications</b>
JIMMY	HEALTH	01/01/1973	metformin			yes	zolpidem
JANE	SMITH	01/01/1973		lisinopril	simvastatin		