

About HealthSpring

HealthSpring is a Medicare Advantage Coordinated Care plan. HealthSpring was formed in 1984 and since 1986 HealthSpring has been contracted with the federal government. Our plans include Medicare Parts A and B and also Part D prescription drug coverage, plus extra benefits not covered by Original Medicare. HealthSpring plans provide members with more benefits than Original Medicare and supplements combined. We have **Medicare Advantage Plans (MA)** that offer medical coverage only, and **Medicare Advantage Prescription Drug Plans (MAPD)** that include drug coverage. **Special Needs Plans (SNP)** are available for people who meet specific enrollment criteria. We also offer a stand-alone **Prescription Drug Plan (PDP)**. Currently HealthSpring has over 180,000 MA/MAPD members and nearly 300,000 PDP members stretching across selected counties in Alabama, Florida, Mississippi, Illinois, Tennessee and Texas.

What does “Coordinated Care” mean?

We believe it is our job to support the relationship with the doctor and member. Our plans are designed so the Primary Care Physician, or PCP, manages the member’s medical care. The PCP will refer the member to specialists, if needed, and by talking with the specialist, the PCP will continue to manage care. This helps the member receive the best possible healthcare and reduce duplication of medical services. We have a large and growing network of healthcare providers. Because we have an established network, the member just chooses a primary care physician from our network.

What makes HealthSpring different?

1. Our Members have PALs

HealthSpring has a unique approach to customer service. Our Customer Service department includes a PAL (Personal Assistant Liaison) program. The PAL will get to know the member and understand the member’s needs.

2. HealthSpring has a passion for prevention

HealthSpring works with Primary Care Physicians to meet preventive care measures.

3. HealthSpring offers plans that cover everything Original Medicare does while providing extra benefits including:

- No or Low Monthly Plan Premium
- Prescription Drug Coverage including Generics, through the Coverage Gap
- Annual Dental Benefit
- Complimentary Transportation to and from your Physician’s Office
- Complimentary Fitness Club Membership
- And Much More!

**Enrolling in a HealthSpring plan is easy!
Just call the toll-free number listed below.**

You may be eligible to join certain Medicare Advantage plans NOW! HealthSpring representatives are standing by 7 days a week, 8 a.m. to 8 p.m. CST to answer your questions. When you call, you can:

- Enroll over the phone.
- Arrange to meet a representative in your home.
- Make a reservation to attend an informational meeting in your area.

Remember, if you have questions, a helpful HealthSpring representative is available by simply calling.

Call Toll Free: 1-888-767-1879
TTY Users Call Toll Free: 1-877-262-9090
8 a.m.- 8 p.m. CST / 7 days a week
www.healthspring.com