



July 1, 2011

Dear Provider:

Coventry is excited to announce enhancements to our Prior Authorization process and guidelines.

We enhanced our website features to provide you with electronic authorization requests capabilities. As a participating provider you will now have access to a user-friendly feature that will enable you to confirm prior authorization requirements by CPT code look up.

Please visit us at www.directprovider.com to get started.

Effective August 1, 2011 Coventry's Prior Authorization guidelines will be updated. To promote preventative services for all Coventry members Prior Authorizations are no longer required for the following services when performed at a **free standing or outpatient hospital facility**:

- Mammography
- Colonoscopy
- Endoscopy
- Bone Density
- Heart Catheterization
- Sigmoidoscopy
- Ileoscopy
- Transvaginal Ultrasound

We appreciate your continued support and your commitment to Coventry and its members.

If you have questions, please contact the Provider Relations Department at 1-800-470-3555 or Health Services at 1-888-853-2629.

Sincerely,
Network Operations & Health Services
Coventry Health Care of Florida