

Have a doctor's appointment?

We'll get you there.

HealthSpring is proud to offer transportation to your doctor or other medical appointment in our service area.

- HealthSpring's transportation benefit provides covered trips* to and from approved locations each year.
- Trips must be scheduled at least 24 hours in advance for medical locations and 72 hours in advance for orientation meetings.
- Destinations are limited to within HealthSpring's service area and is limited to 60 miles for each trip.
- Transportation is available 7 days a week, 24 hours a day.
- Calls must be made by 4:00 p.m. on the business day before transportation is needed to arrange the trip. Transportation for Saturday, Sunday or Monday must be arranged by 4:00 p.m. on Friday.
- Trips must be cancelled at least 3 hours prior to pick up. Without the required notice the member will be debited for all unused trips scheduled for that day.
- Wheelchair accommodations are available as well as one escort to accompany the member.



APPROVED TRIPS:

- Doctor's office
- Other approved medical appointments
- Member orientation meetings
- SilverSneakers
- VA Facilities
- Prescription pick up or drop off+

NOT APPROVED TRIPS:

- Pick up eyewear
- Pick up hearing aid
- Adult day care centers
- Trips for other non-professional services
- Trips greater than 60 miles

Simply call 1-866-382-0513

*Please refer to your plan's summary of Benefits for the number of allowed trips per year and cost share.

+ Driver will not wait for prescription to be filled. If combined with a trip to the doctor or other approved trip an additional trip will be charged.



HEALTHSPRING

More from Medicare. More from life.

"HealthSpring, Coordinated Care plan with a Medicare Advantage contract"

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