



WELL CARE HEALTH PLANS, INC.
THE WELLCARE GROUP OF COMPANIES

Flu Vaccination Season 2009-2010

September 10, 2009

Dear Provider,

Important information regarding the 2009-2010 Flu Season and guidelines for submission of influenza vaccination claims

The single most effective method to safeguard our members against the influenza virus, particularly those who are high-risk, is timely vaccination. To ensure that those most in need receive a flu vaccine, the Centers for Disease Control and Prevention (CDC) guidelines recommend immunizing the following groups:

- All children ages 6 months up to their 19th birthday
- Pregnant women
- People 50 years of age and older
- People of any age with certain chronic medical conditions
- People who live in nursing homes and other long-term care facilities
- People who live with or care for those at high risk for complications from flu, including:
 - Health care workers
 - Household contacts of persons at high risk for complications from the flu
 - Household contacts and out-of-home caregivers of children younger than 6 months of age (these children are too young to be vaccinated).

Source: Centers for Disease Control and Prevention (<http://www.cdc.gov/flu>)

WellCare members can get this vaccination, without incurring any out-of-pocket cost, at several locations:

Physician Offices – You will be reimbursed for administering the flu vaccine based upon your contractual agreement with the Plan, medical group and/or IPA. WellCare will reimburse fee-for-service providers according to the rates specified in their contracts. Per the capitated contract, WellCare will reimburse \$24.99 for the combined administration and influenza vaccine. Member co-payments are not applicable for this service.

Physicians should bill the Plan using only the following CPT Codes:

- 90655 – Influenza virus vaccine, children 6-35 months (preservative free);
- 90656 – Influenza virus vaccine, individuals 3 years and older (preservative free);
- 90657 – Influenza virus vaccine, children 6-35 months; and
- 90658 – Influenza virus vaccine, individuals 3 yrs and older

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Walgreens Pharmacies – Members can also receive a FREE flu vaccine at local Walgreens pharmacies. Members may call 1-866-WHI-FLU1 or log onto www.walgreens.com/flu for more information and to find a location nearest to them. Members should show their Plan ID card to get their FREE flu vaccine and should not be charged a co-payment.

Community-based Clinics – Maxim clinics are held throughout the community at local retail pharmacies or community centers. Members may call 1-877-962-9358 or log onto www.findaflushot.com to find a convenient location. Members will have to show their Plan ID card and photo ID to get their FREE flu vaccine and should not be charged a co-payment.

If a member receives a flu vaccine at a location other than a participating PCP, Maxim clinic or Walgreens location, he or she must submit a detailed receipt with the request for reimbursement. The Plan will reimburse these members up to a maximum of our in-network payment of \$24.99 for the administration and dose of the flu vaccine. Members must submit a detailed receipt that includes their full name, current address, date of birth, Plan ID #, date of service and amount paid; along with proof of payment (cancelled check, cash register receipt, credit card receipt, etc.) to the following address:

**WellCare Health Plans
Attn: Reimbursement Department
PO Box 31577
Tampa, FL 33634-3577**

H1N1 Virus – In the event additional information regarding the H1N1 vaccine program is released, WellCare will send out additional correspondence.

We appreciate the care you render to our members and thank you for your attention to this notice. Should you have any questions, please contact Provider Services at the appropriate number listed below.

WellCare Medicare 1-888-888-9355 TTY/TDD (all plans) 1-877-247-6272

Sincerely,

8735 Henderson Road
Tampa, Florida 33634

Alan R. Smith MD, CHCQM, FAIHQ
Pharmacy Medical Director, WellCare Health Plans, Inc.