



Voluntary FFS

CHARLIE CRIST  
GOVERNOR

*Better Health Care for all Floridians*

HOLLY BENSON  
SECRETARY

«Date»

«First Name» «Middle Initial». «Last Name»

«Address Street 1»

«Address Street 2»

«City» «State» «Zip Code»

«First Name» «Middle Initial». «Last Name»:

You recently received information about changes in your health plan. Your plan, HealthEase of Florida, Inc., will no longer serve Medicaid members in Escambia and Santa Rosa counties beginning on September 1, 2009. You will receive services through regular Medicaid as of September 1, 2009.

If you want to enroll in the MediPass program administered by Florida Medicaid or another health plan if one becomes available, call the Medicaid Options Helpline at 1-888-367-6554, TDD 1-800-653-9803. If you call, you must have your Medicaid ID or gold card number and birthdate.

You may also call the Medicaid Area Office at 850-595-5700 to enroll in MediPass or to get help. You may call Monday through Friday, 8am to 5pm, to talk to Medicaid Area Office staff.

Until September 1, 2009, you will continue to receive services through HealthEase.

**Remember...it's easy to get help. Call the toll-free Helpline: 1-888-367-6554  
8 a.m. – 7 p.m. EST Monday – Friday  
TDD users ONLY call 1-800-653-9803**

**If you need Medicaid Options materials in large print, audiotape or Braille, call the Helpline.**