

MP Voluntary



CHARLIE CRIST  
GOVERNOR

Better Health Care for all Floridians

HOLLY BENSON  
SECRETARY

«Date»

«First Name» «Middle Initial». «Last Name»  
«Address Street 1»  
«Address Street 2»  
«City» «State» «Zip Code»

«First Name» «Middle Initial». «Last Name»:

You recently received information about changes in your health plan. Your plan, HealthEase of Florida, Inc., will no longer serve Medicaid members in Escambia and Santa Rosa counties beginning on September 1, 2009. You have been assigned to the Florida MediPass program as of September 1, 2009. Your primary care provider (PCP) is listed below. You do not need to do anything for the enrollment in MediPass to occur.

<PCP name>, <phone number>

If you want to change your PCP, call the Medicaid Area Office at 850-595-5700. You may call Monday through Friday, 8am to 5pm, to talk to Medicaid Area Office staff.

As a MediPass member, you will be enrolled in the Pre-Paid Mental Health Plan available in your area, Lakeview Center, Inc., d/b/a Access Behavioral Health. Beginning on September 1, 2009, if you need behavioral health services, contact Access Behavioral Health at 1-866-477-6725.

Until September 1, 2009, you will continue to receive services through HealthEase.

If you want to disenroll from MediPass or find out if other health plans are available, call the Medicaid Options Helpline at 1-888-367-6554, TDD 1-800-653-9803. If you call, you must have your Medicaid ID or gold card number and birthdate.

**Remember...it's easy to get help. Call the toll-free Helpline: 1-888-367-6554  
8 a.m. – 7 p.m. EST Monday – Friday  
TDD users ONLY call 1-800-653-9803**

**If you need Medicaid Options materials in large print, audiotape or Braille, call the Helpline.**