

MP Mandatory



CHARLIE CRIST
GOVERNOR

Better Health Care for all Floridians

HOLLY BENSON
SECRETARY

«Date»

«First Name» «Middle Initial». «Last Name»
«Address Street 1»
«Address Street 2»
«City» «State» «Zip Code»

«First Name» «Middle Initial». «Last Name»:

You recently received information about changes in your health plan. Your plan, HealthEase of Florida, Inc., will no longer serve Medicaid members in Escambia and Santa Rosa counties beginning on September 1, 2009. You have been assigned to the Florida MediPass program as of September 1, 2009. Your primary care provider (PCP) is listed below. You do not need to do anything for the enrollment in MediPass to occur.

<PCP name>, <phone number>

If you want to change your PCP, call the Medicaid Area Office at 850-595-5700. You may call Monday through Friday, 8am to 5pm, to talk to Medicaid Area Office staff.

As a MediPass member, you will be enrolled in the Pre-Paid Mental Health Plan available in your area, Lakeview Center, Inc., d/b/a Access Behavioral Health. Beginning on September 1, 2009, if you need behavioral health services, contact Access Behavioral Health at 1-866-477-6725.

Until September 1, 2009, you will continue to receive services through HealthEase.

After you are enrolled in your plan, you have at least 90 days to change your plan if any health plans become available. After 90 days you will stay in your plan. Once a year you will have a chance to change your plan, if there are other health plan choices available. Before then you will receive a reminder letter and information on your plan choices.

There are good cause reasons that may allow you to change plans after the 90 days end on November 30, 2009 and before your next Open Enrollment Period. If the Agency determines you have a good cause reason, you will be allowed to change plans. For more information, call the toll-free Helpline at 1-888-367-6554, or visit our website at www.medicaidoptions.net.

Remember...it's easy to get help. Call the toll-free Helpline: 1-888-367-6554

8 a.m. – 7 p.m. EST Monday – Friday

TDD users ONLY call 1-800-653-9803

If you need Medicaid Options materials in large print, audiotape or Braille, call the Helpline.