



To: All HealthEase Participating Providers
From: Charles Brewer
Date: 6/24/09
Subject: HealthEase Termination Update #1

As you know the HealthEase contract with HFN will terminate on August 31, 2009. HealthEase has notified the state that effective the same date, they are withdrawing from Escambia and Santa Rosa counties. There are a number of items happening right now or scheduled in the next 45 days that will cause you to receive questions from your patients. Among these occurrences are:

- 1) New members are not being assigned to HealthEase. This is really apparent when one family member is in the product and another becomes eligible. They are told by the state that the HealthEase product is no longer an option even if they request to be in HealthEase.
- 2) On or about 30 days from the termination date we are being told that the members will receive written notification from the state (AHCA) informing them of the termination.
- 3) On or about 60 days from the termination, HealthEase will send a similar letter notifying members of the withdrawal.

We are already receiving calls and questions from members who want to remain in HealthEase or are concerned they will not receive the same level of care in the Medipass program. There is really nothing you as a provider can do other than to tell the member to express their concern to elected officials or the state/local office of AHCA. We have prepared a reference sheet with those numbers and contact points and it is enclosed. We would suggest you just give a copy of this to the member. There is also a copy of this list on our website at www.hfni.com.

As always, please call me at 434-8082 with any questions.

Contact Information for Local Legislative Delegates

Name	Capitol Office & Phone	District Office	Admin Support Staff
<u>House Members</u>			
Rep Greg Evers - District 1 - Republican City of Residence - Baker, FL	218 House Office Building 402 South Monroe Street Tallahassee, FL 32399 - 1300 Phone: 850-488-8188	5224 Willing Street Milton, FL 32570-4971 Phone: 850-983-5550	Legislative Assistant: Timothy Parson District Secretary: Shannon Hardy
Rep Clay Ford - District 3 - Republican City of Residence: Gulf Breeze, FL	322 The Capitol 402 South Monroe Street Tallahassee, FL 32399-1300 Phone: 850-488-0895	1804 W. Garden Street Pensacola, FL 32502-4418 Phone: 850-595-5550	Legislative Assistant: Ray Walker District Secretary: Mary Kathryn Peebles
Rep Dave Murzin - District 2 - Republican City of Residence: Pensacola	204 House Office Building 402 South Monroe Street Tallahassee, FL 32399-1300 Phone: 850-488-8278	11 East Olive Rd, Suite 1 Pensacola, FL 32514-4400 Phone: 850-494-7330	Legislative Assistant: Brandon Patty District Secretary: Jerrie Lewis E-Mail Address: dave.murzin@myfloridahouse.gov
Rep Ray Sansom - District 4 - Republican City of Residence: Destin	317 The Capitol 402 South Monroe Street Tallahassee, FL 32399-1300 Phone: 850-488-1170	99 Eglin Pkwy NE, Suite 18 Ft Walton Bch, FL 32548-4973 Phone: 850-833-9328	Legislative Assistant: Samantha Sullivan
<u>Senate Members</u>			
Sen. Don Gaetz	210 House Office Bldg 402 South Monroe St. Tallahassee, FL 32399-1300 Phone: 850-410-4905		
Sen. Durrell Peaden	210 House Office Bldg. 402 South Monroe St. Tallahassee, FL 32399-1300 Phone: 850-410-4905		
<u>FL House of Representatives</u>			
Rep. Jeff Miller	1535 Longworth House Office Washington, D.C. 20515 Phone 866-367-1614	4300 Bayou Blvd, Suite 12 Pensacola, FL 32503 Phone: 850-479-1183	E-Mail Form Available at: www.house.gov/jeffmiller
<u>Medicaid/AHCA Members</u>			
Tom Arnold, Medicaid Chief of Staff	850-922-7245		
Holly Benson, Secretary, AHCA	Agency for HealthCare Administration 2727 Mahan Drive Tallahassee, FL 32308	888-419-3456	Link to e-mail: http://ahca.myflorida.com