



Healthy Kids Update

Effective October 1, 2008, the Healthy Kids product for both Escambia and Santa Rosa Counties has been awarded to Vista Health Plan (Coventry). Prior to this time Healthy Kids in Escambia County was through HealthEase and was contracted through Health First Network. Santa Rosa County was through Blue Cross and Health First was not involved.

Health First Network will be responsible for providing professional services for this product in both counties. We will operate the Healthy Kids in the same manner as Health First currently provides services for the Vista Commercial HMO products. To you, this means that referrals for professional services will be approved through Health First Network while authorization for facility based services will be through Vista. The list of services requiring pre-authorization for Vista Healthy Kids will be placed on the HFN website, www.hfni.com.

It is important to note that we have made an effort for all of the children to remain with their current primary care physician. HFN provided a list of the Escambia members and their respective PCP to Vista for them to load in their system. It is our understanding that Blue Cross did the same for the Santa Rosa members.

As you may have experienced, there are eligibility problems. This was caused by the state sending inaccurate information to Vista (and the rest of the Healthy Kids plans). The only way you can check to insure that a child is still eligible or newly eligible is by calling Vista Healthplan at 1-866-847-8235.