



July 1, 2009

WELLCARE HEALTH PLANS, INC.
THE WELLCARE GROUP OF COMPANIES

HealthEase Exiting Escambia and Santa Rosa Counties Sept. 1, 2009

Dear Provider,

WellCare Health Plans, Inc., recently notified the State of Florida that the HealthEase Medicaid plan will withdraw from the Escambia and Santa Rosa county Medicaid programs effective September 1, 2009.

It is with great disappointment that we take this action. We are proud to serve the State and Florida Medicaid beneficiaries and share a common goal with the State of ensuring the most effective and efficient health care system so that the members we serve have timely access to quality care.

WellCare recently notified the State regarding our decision because it is required by contract to give 90 days notice before withdrawing from a service area.

Please ensure, as outlined in our current provider agreement, you continue to service HealthEase members in Escambia and Santa Rosa counties through August 31, 2009. We appreciate your continued support during this transition.

If you have any questions related to this action, please contact our Provider Services department at 1-888-811-3512 or the Medicaid area office at 1-850-595-5700.

If your patients want to get more information, please direct them to call the Medicaid Options help line at 1-888-367-6554 (TDD: 1-800-653-9803) anytime Monday through Friday, 8am to 7pm Eastern Standard Time. Medicaid Options can help them to:

- Get information about MediPass.
- Change to the MediPass program.

Thank you for your partnership in providing health care to HealthEase members.

Sincerely,
HealthEase of Florida, Inc.

Mailing Address:
P.O. Box 31577
Tampa, Florida 33631-3577